Information Security Analyst/PC Support Specialist

GENERAL DESCRIPTION

Responsible for maintaining and supporting network security infrastructure that is mission critical with regards to supporting the overall operations of the tax collector organization. This position is expected to have a firm commitment to excellent customer service and be keenly responsive to overall security needs. Timely follow-up on tasks assigned by, and excellent communication with, the Senior Information Security Specialist is required for this position. This position will also include the operation, maintenance, and installation of information systems, hardware, software, applications, and procedures.

Duties

Maintain and keep up to date Firewall and anti-virus technologies

Keep bios up to date on systems and peripherals

Maintain and view system/security logs

Install security software and measures

Ensure complete system upgrades/updates

Maintain Antivirus and Endpoint security

Test and evaluate new technologies

Analyze IT requirements and initiatives to provide advice on the use if IT security software and methods

Assist with security risk, mitigation and recovery analysis

Continually improve systems

Assist Senior Information Security Specialist in establishing IT security policies and procedures

Participate as a project team member as needed

Familiarity with pen testing a plus

Monitor maintain video and building security systems

All essential functions and job duties of the PC Support Web Specialist I-II

KNOWLEDGE, ABILITIES AND SKILLS

Broad overview of interconnected systems

Ability to Identify and mitigate network vulnerabilities

Change / configuration management

Knowledge of firewalls, antivirus, and IDPS concepts

Experience installing security software and documenting security issues

Cyber security threats and trends

Open source software

Active Directory

Group Policies

Latest security protocols and methodologies

Ability to communicate effectively and suggest security improvements that supports our business processes

PHYSICAL SKILLS

Ability to perform the following, with or without a reasonable accommodation under the ADA:

Ability to install equipment which may require climbing, balancing, stooping, kneeling, crouching, crawling, reaching, pushing, and lifting

Ability to lift up to 50 pounds

EDUCATON, TRAINING AND EXPERIENCE

Graduation from an accredited college with a Bachelor's Degree in Computer Information Security or related discipline.

A comparable amount of education, training or experience may be substituted for minimum qualifications.

LICENSE, CERTIFICATIONS OR REGISTRATIONS

Security+ certification preferred but not required. CEH certification preferred but not required. Valid Florida Driver License required.

ATTENDANCE

Current office hours are 8:30 A.M.-5:00 P.M., Monday through Friday and Saturdays 8:30 am - 12:00 pm. Employee work hours are 8:00 A.M.-5:00 P.M, Monday through Friday. However, additional work time may be necessary both before and after regular work hours and occasionally on Saturdays. Office hours and work hours are subject to change. Alternate work schedules may be assigned such as starting work later in the morning and ending work in the evening (for instance 11:15 A.M. - 8:15 P.M.).