



PRESS RELEASE

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Date: March 24, 2020

Pasco Tax Collector Lobby Service Temporarily Suspended & Drive Through Services Offered – Updated Services

Starting today, Tuesday March 24, 2020, lobby service at the *Pasco County Tax Collector's Office* will be suspended temporarily. Due to the severity and uncertainty of the corona virus outbreak, no in-person transactions will be conducted in the county's five offices at this time (Gulf Harbors – New Port Richey, West Pasco Government Center – New Port Richey, Land O' Lakes, Wesley Chapel and East Pasco Government Center – Dade City).

In lieu of lobby service the five offices will begin to provide certain transactions through drive-through services. These transactions are limited to automobile, boat and mobile home registration renewals, property tax payments, disabled parking permit applications, community development loan payments and concealed weapons permitting. Concealed weapons permitting will be available at Gulf Harbors and Dade City offices only. Dealers may drop off work and expect it to be ready within 48 hours. Please look for signs directing you to the drive through area of each office. Drive through services will be available Monday through Friday from 8:30 AM to 5:00 PM and Saturday from 8:30 AM to NOON.

“Our first priority and concern is the health and safety of our customers and our staff,” comments **Tax Collector Mike Fasano**. “We pride ourselves on providing the best level of customer service possible. We would be doing the public and our staff a disservice if we were to continue to keep our doors open during these difficult and potentially dangerous times. It is important to note that we are not stopping all services, only those transactions that require in-person contact.”

The countywide tax collector’s call center will continue to operate during the time of our lobby closure. The hours of operation are Monday through Friday from 8:30 AM to 5:00 PM. Please call (727) 847-8032, (813) 235-6076 or (352) 521-4338 for any assistance you may require

Since most driver licenses and state-issued identification cards require an in-person transaction, **Governor Ron DeSantis** has issued an executive order which grants a 30 day extension of the due date for renewing those documents which may currently be set to expire on or before April 15. It is important to note that any stops or holds that are currently on a driver license will not be removed by this executive order.

Customers are encouraged to utilize mail and online services whenever possible. To renew automobile registrations please visit www.pascotaxes.com or www.gorenew.com

Correspondence, registration payments and any other bills that are sent by mail will continue to be processed when it is received.

In addition to contacting our call center, please visit our website www.pascotaxes.com for updates to these and other actions that impact the services provided by the tax collector's office.

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